

## **Mr. Troy Miller Bio**

Currently, Miller is the vice president for strategic enrollment management at the University of Southern Indiana, a public university in Evansville, IN. Before joining USI, Miller was vice president for enrollment management and intercollegiate athletics at Chestnut Hill College, a private Catholic college in Philadelphia, PA. Before joining CHC, Miller served as the associate vice provost and director of admissions at the University at Buffalo, an R1 and AAU Institution with an enrollment of 32,300 students located in Buffalo, NY. Miller also served as the chief enrollment officer at two HBCUs within the University System of Maryland. As the assistant vice president for enrollment management at Bowie State University and as associate vice president for enrollment management at Coppin State University.

Miller has a wealth of experience and a strong track record of meeting or exceeding enrollment goals, administering outcome-oriented performance assessments, leading organizations through a data-intensive strategic enrollment planning process, engaging the entire campus, and aligning the institution's enrollment opportunities with its environment.

Throughout his career, Miller has been a collaborative leader, providing executive leadership, definition, and organization to the enrollment management division. He has worked with academic and non-academic directors on campus, including college deans, in the development of campus-wide initiatives for recruitment and persistence. Miller has also collaborated to develop articulation agreements and memorandums of understanding with community colleges and school districts.

Miller's leadership extends across various departments and teams, demonstrating his ability to manage diverse functions. He has led the admissions offices, registrar, scholarships, financial aid, summer enrichment programs, and undergraduate, graduate, and international recruitment and communications teams. His leadership also extends to social media teams, including welcome centers and campus visit programs, where he has successfully leveraged digital platforms to enhance the institutions' visibility and engagement with prospective students.

At several institutions, Miller was instrumental in developing new freshman, transfer, and graduate student pipelines via external agreements, new markets, and strategies to attract increasing inquiries, applications, and enrollments. He expanded upon the first-year student admission decision criteria based on historical outcomes and desired class composition while streamlining the decision-making process for transfer student admissions. At UB, Miller enrolled in the most diverse first-year class in the university's history in the fall of 2019 and then surpassed it again in the fall of 2020.

During his tenure at Bowie State University (2016-18), total enrollment increased yearly, undergraduate enrollment increased by 18 percent, first-year student applications increased by 30 percent, and out-of-state enrollments increased by 11 percent. In the fall of 2018, Bowie State University reached the highest enrollment in the institution's 150-year history.

Miller's academic journey began at Elizabeth City State University, where he earned his bachelor's degree. He furthered his education at the New York Institute of Technology, obtaining a master's degree. Currently, he is pursuing his doctoral degree at Morgan State University. Miller and his wife Alla are natives of New York and the proud parents of four daughters.

Miller is a military combat veteran serving in the United States Army.